

#### **JOB DESCRIPTION**

| Job Title:  | Head of School   | Grade:      | Senior<br>Management<br>Scale |
|---|--|-------------|-------------------------------|
| Department:   | Business, Operations &   | Date of Job | N/A                           |
|   | Strategy   | Evaluation: |                               |
| Role reports to:  | Deputy Dean  | SOC Code    |                               |
| Direct Reports  | Deputy Head of School, and Senior School team  |             |                               |
| Indirect Reports:   | TBC by Pro Vice-Chancellor (PVC/Executive Dean)  |             |                               |
| Other Key   | Pro Vice-Chancellor (PVC/Executive Dean) and members of  |             |                               |
| contacts:   | the senior leadership team, Deputy Dean, Associate Deans, Faculty Operating Officer, and other Heads of Schools. |             |                               |
| This role profile is non-contractual and provided for guidance. It will be updated and amended from time to time in accordance with the changing needs of the |  |             |                               |

University and the requirements of the job.

#### **PURPOSE OF ROLE:**

Provide strategic and operational leadership for the school that covers a wide range of disciplines.

Provide strong academic leadership and vision for the school driven by a commitment to Teaching and Student Experience, Research and Knowledge Exchange.

Manage the day-to-day budget and planning for the school.

Act as an advocate for change, setting and meeting targets, adapting to challenges, and influencing staff in the school to deliver its strategic priority.

# **KEY ACCOUNTABILITIES:**

### Strategy Development and Delivery

- Work with the Deputy Dean to develop and deliver on the school's strategic
- Work with Deputy Dean and FOO to prepare and manage School budget and resource planning.
- As a member of the faculty's senior leadership/executive team, support the development, deployment and delivery of the faculty's strategy and business plan.



• Ensure the delivery of learning and teaching, research and knowledge exchange, employability and student experience strategies and targets at School level.

### **Professional Leadership**

• Act as an adviser to the Deputy Dean on relevant areas of responsibility, ensuring that expert professional knowledge is maintained.

### **Faculty Management and Planning**

• Under the direction of the Deputy Dean, and working with the FOO, plan, organise, monitor, and review the business operations, resources, and income generation for the school to deliver its aims and objectives.

# **People Leadership and Management**

- Manage, develop, provide leadership to the Deputy Head of School and School Management Team.
- To lead and motivate cross functional groups of people across the school to secure a high level of individual, team, and organisational performance.

### **Project Management**

• Work internally with the Faculty Leadership/Executive team to embed projects in the school.

# Teaching and Student Experience/ Research and Knowledge Exchange

- Embedding the following principles into the work of the school:
- 1. Creating opportunities for individuals and society. Attracting, retaining, and empowering staff and students to act as leaders in the equality, diversity, and inclusion (EDI) agenda.
- 2. Building Partnerships. Working in partnership to make, build and bring innovative solutions that will accelerate our progress across multiple contexts; and
- 3. Delivering Impact. Focusing on achieving short and medium-term milestones to help track our progress towards our goals whilst ensuring that they map to medium and long-term impact indicators.
- Within the School:
- 1. Lead on the development and enhancement of curricula, policy or initiatives in teaching and learning, research and enterprise, employability outcomes and the student experience at the leading edge of practice.
- 2. Lead in the development of national or international teaching or subject-related initiatives which impact staff and students.
- 3. Lead in the acquisition and management of resources to support teaching, student experience or subject-related work.
- 4. Champion and promote innovation in Learning, Teaching and Assessment including research-informed learning and teaching.
- Contribute to and support the development of teaching excellence across the institution.
- Contribute to and support the development of research and knowledge exchange across the institution.



#### **Brand Ambassador and Advocate**

- To act as a brand ambassador actively promoting the University and the Faculty to internal and external audiences.
- Make a significant contribution to the University's national and international profile in research and knowledge exchange, learning and teaching and the student experience.

#### Governance

• Ensure that the school complies with legal requirements, and with university instructions, decisions, policies, and procedures.

### Partnership Working and Relationship Management

• Cultivate, develop and maintain good working relationships with internal and external bodies (including national and international organisations, industry contacts) to promote the work of the school, and secure support for its aims and objectives.

### Representation

 Represent the School and Deputy Dean on internal and external bodies, committees, and boards, including attendance at local, regional and international activities.

### **Core Requirements:**

- Adhere to and promote the University's policies on Equality, Diversity and Inclusion and Information Security;
- Ensure compliance with Health & Safety and Data Protection Legislation;
- Support and promote the university's Sustainability policies, including the Carbon Management Plan, and carry out duties in a resource efficient way, recognising the shared responsibility of minimising the university's negative environmental impacts wherever possible
- Adhere to current legal requirements and best practice relating to digital content and accessibility, including Web Content Accessibility Guidelines when creating digital content.

#### **Additional Requirements:**

Undertake any other duties as requested by the line manager or appropriate senior manager, commensurate with the grade.

This is a professional, demanding role within a complex organisation with an ambitious strategic plan and agenda for change. The role holder will be expected to show flexibility in working arrangements, including working hours, to ensure that the Greenwich Business School delivers the required level of service.

### **LEADERSHIP BEHAVIOURS:**

All senior managers will demonstrate the following leadership behaviours:



### **Leads Authentically and Inclusively**

Demonstrates and articulates high expectations of self and others to improve and sustain performance. Seeks to give feedback that is credible and challenging, as well as supportive and encouraging to improve performance where needed. Inspires and actively empowers individuals and teams to deliver on tasks, to maximise their performance and potential. Is aware of their biases and preferences and seeks out and considers different views and perspectives to inform decision-making.

### **Leads Change**

Shapes and articulates the overall vision, setting a clear direction that engages and connects people in the delivery of change plans. Learns from experience and has confidence to try new ideas, drawing from internal and external sources. Willing to take on new challenges and maximises future opportunities and possibilities. Fosters a growth mindset.

#### **Builds Trust**

Builds trust in a shared purpose and empowers team members to achieve objectives. Uses clear language, actively listens, encourages feedback, and can be trusted to deliver. Influences with integrity, actively builds working relationships and challenges inappropriate behaviour. Values equality and diversity and personally demonstrates an inclusive approach.

### Thinks and Acts Strategically

Understands the context and environment in which the University operates and how its performance compares to its competitors. Seeks and assimilates different types of information to make informed decisions that are consistent, clearly communicated and followed through. Demonstrates sound judgement based a clear set of values. Develops effective networks and partnerships both internally and externally. Actively refers to the University's strategy and contributes to the student experience.

### **Personally Effective**

Has the ability and confidence to interact effectively with people in a range of contexts. Demonstrates emotional self-awareness and reflects on the potential impact of their behaviour on others. Exhibits an engaging, energetic and enthusiastic leadership style, role modelling expected behaviours and encouraging feedback on own performance.

#### **KEY PERFORMANCE INDICATORS:**

Performance Indicators will be established in consultation with the Deputy Dean as part of the post-holder's annual Appraisal and Professional Development Review.



# **KEY RELATIONSHIPS (Internal & External):**

Pro Vice-Chancellor (PVC/Executive Dean) and members of the senior leadership team, Deputy Dean, Associate Deans, Faculty Operating Officer, other Heads of Schools.

| PERSON SPECIFICATION  |                 |  |  |
|---|-----------------|--|--|
| Essential   | Desirable       |  |  |
| Experience  Significant experience at senior manager level within an education or industry -based organisation of comparable size and complexity. Significant experience of strategic and operational leadership in Education or Industry. Substantial record of academic achievement across teaching, research and/or professional practice in a relevant subject area. Evidence of talent development through mentoring, and training, and of building effective teams. Experience of leading education or subject level projects and initiatives, and of developing business cases to support them. Proven track record of developing and implementing education or student experience strategies and policies. Working knowledge of quality assurance/ enhancement and academic standards | Experience  N/A |  |  |
| • Excellent leadership skills, including the ability to motivate a large and diverse workforce to achieve high levels of individual,  | Skills • N/A    |  |  |



- team and organisational performance.
- A broad understanding and appreciation of common and unique aspects of teaching, professional practice, and research in the school.
- Well-developed organisational and management skills
- Well-developed interpersonal and communication skills with the ability to motivate and influence others.
- Capacity to listen and consult, good negotiation skills
- Strong decision-making skills, able to assess information accurately and effectively, and take ownership of results.
- Well-developed project management skills and the ability to use innovation and creativity to solve complex problems.

### **Qualifications**

 PhD degree or equivalent professional practice in a relevant subject

## Personal attributes

 We are looking for people who can help us deliver the <u>values</u> of the University of Greenwich: Inclusive, Collaborative and Impactful

# **Qualifications**

- Postgraduate teaching qualification or Fellow,
- Senior Fellow of HEA, or significant teaching experience.

### Personal attributes

N/A